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ARIZONA WATER Company

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# Arizona Corporation Commission Public Comment Form

2003 AUG 26 A 8:06

This form should be used for public comments pertaining to a specific pending case only.  
Please be sure to reference the appropriate docket number so your comments are filed in the  
docket promptly. Please use the for complaints, inquiries  
or general inquiries.

YOUR NAME <i>Patricia McCrady</i>	DATE <i>8/22/03</i>
YOUR ADDRESS <i>308 Douglas St. Bisbee 85603</i>	YOUR PHONE NUMBER <i>520 432 2490</i>
DOCKET YOU WISH TO COMMENT ON: <i>ARIZONA Water Co.</i>	DOCKET NUMBER <i>W-01445A-02-0619</i>
CASE OR UTILITY NAME <i>ARIZONA Water Co.</i>	YOUR POSITION ON THIS DOCKET PRO <input type="radio"/> CON <input checked="" type="radio"/> OTHER <input type="radio"/>
YOUR E-MAIL ADDRESS	

ENTER YOUR COMMENTS HERE:

*to allow a 50% increase in water rates  
in the BISBEE AREA is unfair. The  
Water Co. own report states BISBEE  
ARSENIC content is below EPA standards.  
A reasonable increase is expected - but  
50%? Senior citizens on fixed income will not  
be able to pay for even the basic necessities*

Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St.  
Phoenix, Arizona 85007;

mailmaster@cc.state.az.us

Arizona Corporation Commission  
**DOCKETED**

AUG 26 2003

DOCKETED BY	<i>CM</i>
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Arizona Corporation Commission  
**DOCKETED**

AUG 26 2003

DOCKET	
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**COMMISSIONERS**  
MARC SPITZER - Chairman  
JIM IRVIN  
WILLIAM A. MUNDELL  
JEFF HATCH-MILLER  
MIKE GLEASON



JAMES G. JAYNE  
Interim Executive Secretary

**ARIZONA CORPORATION COMMISSION**

August 25, 2003

Patricia McCrady  
308 Douglas Street  
Bisbee, Arizona 85603

RE: ARIZONA WATER COMPANY

W-01445A-02-0619

Dear Water Customer:

Your letter regarding the Arizona Water Company ("AWC") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the AWC application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Carmen Madrid  
Consumer Service Specialist  
Utilities Division  
Arizona Corporation Commission

**DOCKETED**

AUG 26 2003

DOCKETED BY	
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